



**- MEDIA RELEASE -**  
**Issued on Thursday 5 January, 2023**



## **Technicians working to resolve telecommunications issue at Barkly Regional Council**

**Barkly Regional Council has been made aware of a technical fault with our incoming telephone line following the installation of a new phone system late last year.**

Some callers may have experienced no response to their calls to Council's main number (08) 8962 0000.

Technicians are now working to resolve the issue and Council staff are continuing to work on identifying the extent of the issue and responding to the log of messages.

Council CEO Emma Bradbury apologised for any inconvenience caused.

"Now have we have been made aware of the issue, our teams are working to restore reliable communications for our residents and ratepayers in the region," said Ms Bradbury.

**If you have experienced this issue please don't hesitate to call us back or come call in to Reception at 41 Peko Road, Tennant Creek. Customers can also email their queries to [reception@barkly.nt.gov.au](mailto:reception@barkly.nt.gov.au)**