

Information for people affected by antisocial behaviour

The Department of Housing and Community Development takes community safety in and around public housing seriously.

The department has a Public Housing Safety Strategy to promote community safety and manage antisocial behaviour.

What is antisocial behaviour?

Antisocial behaviour is when another person's behaviour causes a nuisance or has interfered with the reasonable peace and privacy of others. Examples of antisocial behaviour may include:

- excessive noise from a television, radio or party
- moderate damage to property that is intentionally caused
- verbal abuse
- vandalism

Serious acts of antisocial behaviour can include:

- abusive, aggressive and/or frightening behaviour directed at others
- threats to the health or safety of a person
- physical assaults and violent acts
- extensive or intentional property damage.

How do I make a complaint about antisocial behaviour?

If you feel a person living in or visiting a public housing property is interfering with your peace, privacy or safety, you should report it.

If the matter does not require urgent assistance, you can report it to the Public Housing Safety Hotline on 1800 685 743, Monday to Friday from 8am to 4pm.

For assistance after hours contact the police on 131 444.

If the situation is an emergency or the matter is urgent call the police on 000.

What information do I need to provide with my complaint?

If you are affected by antisocial behaviour you are encouraged to keep a record of incidents.

You should record the following details of the incident:

- the date and time
- its nature (a description)
- how long it lasted
- how it impacted on your peace and privacy
- how it made you feel (scared, intimidated etc.)

What does the department do once a complaint is received?

All complaints of antisocial behaviour are investigated.

If the act(s) of antisocial behaviour is proven, action will be taken in accordance with the department's Red Card policy.

In some circumstances the complaint may be referred to the police.

More information

To find out more about the Red Card policy or the Public Housing Safety Strategy visit www.nt.gov.au.